



Important – Please read our Terms and Conditions

SKIP HIRE

1. Please ensure the Skip/container is loaded safely and that weight is evenly distributed. Level loads only are acceptable. Over loaded containers will not be collected and additional charges will be lived to cover additional transport/disposal costs. If the driver should feel that the load is unsafe they have the authority to tip off any excess at their discretion
2. Once the skip or bin is delivered, it must not be moved otherwise it may be impossible to lift or access
3. Any damage caused whilst our vehicle and/or container is away from the public highway at the request of the customer or their agent must be reported immediately.
4. Enclosed containers must not be filled so that the lid cannot be secured or in such a way as the waste becomes difficult to tip out. Additional charges will be levied to cover additional tipping costs.
5. The hirer, their agent or employees, must not place any hazardous waste or chemicals into the container without first seeking the consent of the Company. This included but not limited to :electrical appliances, fluorescent light tubes, batteries fridges, freezers and air-conditioning units, TV's and monitors paints (including residues inside paint cans), solvents, aerosols and gas canisters liquids, oil, fuel and other automotive fluids plasterboard, asbestos, roofing felt, tyres, railway sleepers, astro turf, clinical or medical waste, toxic materials and large tree trunks. Should those materials end up in a skip without prior arrangement, there is the possibility that an excess charge will be applied to cover the disposal cost
6. The maximum rental period is 14 days for non account customers and 28 days for account customers. It is the responsibility of the hirer to request the collection within this time. Failure to do so will result in unannounced collection and/or rental charges incurred for Roll On Roll Offs and skips.
7. During the entire period of the hire, the hirer shall ensure that:
 - a. No damage occurs to the container
 - b. No flammable material is placed in the container
 - c. No FIRES are lit in or near the container
 - d. The container is not stolen
 - e. In accordance with the Highways Act 1980 when the container is located on a public highway reasonable precautions are taken that the skip does not cause an obstruction and that any lights or cones supplied are kept clean and fit for purpose.
8. If you cancel less than 48 hours before the date on which the services are due to be provided by RTS Waste, you shall pay a cancellation fee of 100% of the charges (the "Cancellation Fee"). The Cancellation Fee shall become immediately due and payable following notification by RTS Waste.

GENERAL

1. Any order placed with RTS Waste which takes its vehicles off the public highway will be at the customers own risk, they will accept full responsibility for any consequential damage that may occur to persons, property or vehicles as a result of this.

2. RTS Waste will not be liable for any loss or damage caused by failure to supply, or any delay in supply which may be caused directly or indirectly by any circumstances beyond our control, including act of God, fire, accident, breakdown of machinery, shortage of labour or material, or by an act of neglect on the part of the customer.
3. The time allowed for loading/unloading is 30 minutes for skips and cages and 60 minutes for Roll-On-Roll Offs. If the vehicle is kept waiting longer than this RTS Waste reserves the right to charge waiting time.
4. RTS Waste reserves the right to charge the customer for all costs incurred as a result of a cancellation or variation of the whole or a substantial part of an order, together with loss of profit and all other consequential loss.

TIPPING AND WASTE DISPOSAL

1. RTS Waste Management Ltd are registered with the Environmental Agency as a waste carrier, all onward landfill or disposal sites are correctly licensed or approved.
2. Customers using RTS Waste transfer stations and disposal sites do so entirely at their own risk. RTS Waste Management Ltd accepts no responsibility for damage or injury of any nature that may occur to persons or vehicles using these sites.
3. Vehicles may only use such portions of the sites as are allocated to them.
4. Only waste permitted under the waste permit licences or exemptions may be deposited on the sites.
5. RTS Waste reserves the right to refuse any materials which it considers to be objectionable or unsuitable for deposit on the company's sites.
6. Material for deposit on our sites will only be accepted from registered waste carriers, and must be accompanied by a controlled waste transfer note stating a description of the waste (with EWC code), the source of the waste and the details of the waste carrier, including carrier registration number. Environmental Protection (Duty of Care) Regulations 1991.

SALE OF MATERIALS

1. All materials are sold on the basis that the weight or quantity is as stated on the conveyance note. RTS Waste will not accept any responsibility once the load has been discharged and accepted by the onsite signatory.
2. Unless expressly agreed in writing RTS Waste prices are for materials as stated on the quotation. Where the customer requires an alteration in the grade or type of material, or where it becomes necessary to supply from another source, an extra charge may be made for any additional costs which may be incurred by RTS Waste.
3. Risk in the goods shall pass to the customer on delivery.
4. All goods remain the property of the customer until paid in full.

PAYMENT TERMS

1. Account holders: 30 days from date of invoice.
 2. Non Account holders: Prior to or on delivery of skip. The owner accepts major credit and debit cards and cash.
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I/WE CONFIRM THAT I/WE HAVE FULFILLED MY/OUR DUTY TO APPLY THE WASTE HIERARCHY AS REQUIRED BY REGULATION 12 OF WASTE (ENGLAND AND WALES) REGULATIONS 2011.

EXTRACT FROM THE DUTY OF CARE - A CODE OF PRACTICE

C1. The Environmental Protection (Duty of Care) Regulations 1991 (under section 34.5 of the Act) require all those subject to the duty to make records of waste that they receive and consign, keep the records and make them available to waste regulations authorities.

C2. The regulations also require the parties to complete, sign and keep a transfer note. The transfer note contains information about the waste and about the parties involved in the transfer.

C3. While all transfers of waste must be documented, nothing in the regulations requires each individual transfer to be separately documented. Therefore it is reasonable for an annual single duty of care/ transfer note be issued to cover consignments of waste transferred at the same time over a period provided the description and all other details on the transfer note are the same.

C4. The regulations require these records (both the descriptions and the transfer notes) to be kept for at least three years. Holders must provide copies of these records if requested by any waste regulation authority.

C5. Our purpose of documentation is to create an information source of use with our holders. It is open to holders to ask each other for details from records.

CONTACT DETAILS

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