



SAFETY, HEALTH, ENVIRONMENT and QUALITY

Integrated Policy

At RTS Waste Management and Crossways Recycling Limited we are committed to having an integrated system policy for safety, health, the environment and quality (SHEQ). SHEQ is at the core of our business, so it is important to us that we align our values and beliefs with this commitment. We use a 'plan-do-check-act' system approach to managing our SHEQ responsibilities and commitments; this policy outlines the most important principles of the system as follows:

- Focus on the **customer**
- Aim to understand the needs and expectations of customers, employees and other interested parties
- Understand our **compliance obligations** to our customers, employees and other interested parties (e.g. Environment Agency) including legislation and government guidance
- Work out the external and internal issues relating to our operations that could cause harm to the environment or human health, or impact on our activities and **take action where we can**
- Enhance safety, health, environmental and quality performance through **continual improvement**
- Provide **safe and healthy working conditions** for the prevention of work-related injury and/or ill health
- Eliminate hazards and reduce health and safety risks
- Protect the natural environment from harm and degradation, including biodiversity and ecosystems
- **Prevent pollution** from our activities, products and services
- Use resources such as energy, fuel, water, chemicals and other materials sustainably
- Enable mitigation of and adaptation for climate change
- Mitigate the potential adverse effect of environmental conditions

To commit to our ISO Plan-Do-Check-Act Integrated Management System (IMS) we:

- Have well-established SHEQ objectives, targets and management programmes
- Fulfill our compliance obligations
- Consult and engage staff in management and continual improvement
- Enable managers across the business to demonstrate leadership and commitment
- Determine health and safety hazards, significant environmental aspects, and quality issues and associated risks and opportunities, and take action to address them
- Integrate SHEQ into our business processes and strategic direction
- Promote use of the process approach; risk-based thinking and evidence-based decision making
- Ensure resources needed are available and that they achieve the intended outcomes
- Communicate the importance of effective management and use of our management system
- Carry out staff training to ensure competence
- Plan and implement an effective audit programme
- Direct and support staff to contribute to the effectiveness of the system
- Take accountability for the effectiveness of the system
- Enhance performance through compliance with ISO 14001, ISO 9001, ISO 45001 and PAS 402
- Protect workers from reprisals when reporting incidents, hazards, risks and opportunities
- Produce a publicly available annual report of our waste resource management performance for PAS 402, available online at: <https://www.greencompass.org/directory/>
- Communicate our policy within the organisation and make available to relevant interested parties at: <https://www.rswaste.co.uk/>

Managing Director Mark Redmond

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