Privacy Notice

This is the privacy notice of RTS Waste Management Limited and Crossways Recycling Limited as part of Mobius Recycling Group Limited. In this document, "we", "our", or "us" refer to RTS Waste.

We are company number:

05720137 RTS Waste Management Limited
05720036 Crossways Recycling Limited
04592303 for Mobius Recycling Group Limited
04858928 Wasteology Limited

All registered in England and Wales.

Our head office is at Plot 15 Manor Way Business Park, Manor Way, Swanscombe, Kent DA10 0PP

INTRODUCTION

1. This is a notice to inform you of our policy about all information that we record about you. It sets out the conditions under which we may process any information that we collect from you, or that you provide to us. It covers information that could identify you ("personal information") and information that could not. In the context of the law and this notice, "process" means collect, store, transfer, use or otherwise act on information.
2. We regret that if there are one or more points below with which you are not happy, your only recourse is to leave our website immediately.
3. We take seriously the protection of your privacy and confidentiality. We understand that all visitors to our website are entitled to know that their personal data will not be used for any purpose unintended by them and will not accidentally fall into the hands of a third party.
4. We undertake to preserve the confidentiality of all information you provide to us and hope that you reciprocate.
5. Our policy complies with UK domestic law UK-GDPR accordingly implemented, including that required by the ICO General Data Protection Regulation Act 2018 (GDPR).
6. The law requires us to tell you about your rights and our obligations to you in regard to the processing and control of your personal data.
7. Except as set out below, we do not share, or sell, or disclose to a third party, any information collected through our website.

The new UK-GDPR (General Data Protection Regulation) and amended Data Protection Act 2018 that took effect on January 31, 2020 affect website owners must obtain and store cookie consents from your visitors from the UK & EU.

Also, the Personal Information Protection and Electronic Documents Act and the General Data Protection Request Law.

THE BASES ON WHICH WE PROCESS INFORMATION ABOUT YOU

The law requires us to determine under which of six defined bases we process different categories of your personal information, and to notify you of the basis for each category.
If a basis on which we process your personal information is no longer relevant, then we shall immediately stop processing your data.
If the basis changes then if required by law we shall notify you of the change and of any new basis under which we have determined that we can continue to process your information.

1. INFORMATION WE PROCESS BECAUSE WE HAVE A CONTRACTUAL OBLIGATION WITH YOU

When you create an account on our website, buy a product or service from us, or otherwise agree to our terms and conditions, a contract is formed between you and us.
In order to carry out our obligations under that contract we must process the information you give us. Some of this information may be personal information.
We may use it in order to:

- verify your identity for security purposes
- sell products to you
- provide you with our services
- provide you with suggestions and advice on products, services and how to obtain the most from using our website

We process this information on the basis there is a contract between us, or that you have requested we use the information before we enter into a legal contract.

Additionally, we may aggregate this information in a general way and use it to provide class information, for example to monitor our performance with respect to a particular service we provide. If we use it for this purpose, you as an individual will not be personally identifiable.

We shall continue to process this information until the contract between us ends or is terminated by either party under the terms of the contract.

2. INFORMATION WE PROCESS WITH YOUR CONSENT

Through certain actions when otherwise there is no contractual relationship between us, such as when you browse our website or ask us to provide you more information about our business, including [job opportunities and] our products and services, you provide your consent to us to process information that may be personal information.

Wherever possible, we aim to obtain your explicit consent to process this information, for example, by asking you to agree to our use of cookies.

Sometimes you might give your consent implicitly, such as when you send us a message by e-mail to which you would reasonably expect us to reply.

Except where you have consented to our use of your information for a specific purpose, we do not use your information in any way that would identify you personally. We may aggregate it in a general way and use it to provide class information, for example to monitor the performance of a particular page on our website.

If you have given us explicit permission to do so, we may from time to time pass your name and contact information to selected associates whom we consider may provide services or products you would find useful.

We continue to process your information on this basis until you withdraw your consent, or it can be reasonably assumed that your consent no longer exists.
You may withdraw your consent at any time by instructing us at email jillr@rtswaste.co.uk. However, if you do so, you may not be able to use our website or our services further.

3. INFORMATION WE PROCESS BECAUSE WE HAVE A LEGAL OBLIGATION

We are subject to the law like everyone else. Sometimes, we must process your information in order to comply with a statutory obligation.

For example, we may be required to give information to legal authorities if they so request or if they have the proper authorisation such as a search warrant or court order.

This may include your personal information.

SPECIFIC USES OF INFORMATION YOU PROVIDE TO US

4. JOB APPLICATION AND EMPLOYMENT

If you send us information in connection with a job application, we may keep it for up to six months in case we decide to contact you at a later date.

If we employ you, we collect information about you and your work from time to time throughout the period of your employment. This information will be used only for purposes directly relevant to your employment. After your employment has ended, we will keep your file for six years before destroying or deleting it.

There is a copy of a job applicant privacy policy on the careers page of our website for reference.

5. SENDING A MESSAGE TO OUR TEAM

When you contact us, whether by telephone, through our website or by e-mail, we collect the data you have given to us in order to reply with the information you need.

We record your request and our reply in order to increase the efficiency of our organisation.

We keep personally identifiable information associated with your message, such as your name and email address so as to be able to track our communications with you to provide a high-quality service.

6. COMPLAINING

When we receive a complaint, we record all the information you have given to us. We use this information to resolve your complaint.

If your complaint reasonably requires us to contact some other person, we may decide to give to that other person some of the information contained in your complaint. We do this as infrequently as possible, but it is a matter for our sole discretion as to whether we do give information, and if we do, what that information is.

We may also compile statistics showing information obtained from this source to assess the level of service we provide, but not in a way that could identify you or any other person.

USE OF INFORMATION WE COLLECT THROUGH AUTOMATED SYSTEMS WHEN YOU VISIT OUR WEBSITE

The Website uses Cookies, specific product practices and technologies to collect and store information when you visit our website, to track general user trends and patterns. Some of your information is stored in the log files of the IP (Internet Protocol) address and the browsers user behaviour, location and device that the browser has used. Specific Product Practices: Google analytics, Google Tag Manager.

7. USE OF COOKIES

Cookies are small text files that are placed on your computer's hard drive by your web browser when you visit any website. They allow information gathered on one web page to be stored until it is needed for use on another, allowing a website to provide you with a personalised experience and the website owner with statistics about how you use the website so that it can be improved.

Some cookies may last for a defined period of time, such as one day or until you close your browser. Others last indefinitely.

Your web browser should allow you to delete any you choose. It also should allow you to prevent or limit their use.

Our website uses cookies. They are placed by software that operates on our servers, and by software operated by third parties whose services we use.

When you first visit our website, we ask you whether you wish us to use cookies. If you choose not to accept them, we shall not use them for your visit except to record that you have not consented to their use for any other purpose.

If choose not to use cookies or you prevent their use through your browser settings, you will not be able to use all the functionality of our website.

We use cookies in the following ways:

- 7.1 Track how you use our website
- 7.2 Record whether you have seen specific messages we display on our website
- 7.3 Keep you signed in our site
- 7.4 Record your answers to surveys and questionnaires on our site while you complete them

8. PERSONAL IDENTIFIERS FROM YOUR BROWSING ACTIVITY

Requests by your web browser to our servers for web pages and other content on our website are recorded.

We record information such as your geographical location, your Internet service provider and your IP address. We also record information about the software you are using to browse our website, such as the type of computer or device and the screen resolution.

We use this information in aggregate to assess the popularity of the webpages on our website and how we perform in providing content to you.

If combined with other information we know about you from previous visits, the data possibly could be used to identify you personally, even if you are not signed in to our website.

9. OUR USE OF RE-MARKETING

Re-marketing involves placing a cookie on your computer when you browse our website in order to be able to serve to you an advert for our products or services when you visit some other website.

We may use a third party to provide us with re-marketing services from time to time. If so, then if you have consented to our use of cookies, you may see advertisements for our products and services on other websites.

DISCLOSURE AND SHARING OF YOUR INFORMATION

10. HOW WE USE THIS DATA

Data can be used to generate periodic statistical reports. These reports helps us to evaluate and improve our website by tracking indicators such as total number of visitors, total pages viewed, most popular documents and pages retrieved. Also to contact you in response to a specific enquiries. To contact you via email, telephone or email about the services you have enquired about relevant to you.

10.1 COLLECTION AND USE OF PERSONAL INFORMATION

While visiting the Website you may be invited to provide us with personal information, as part of:

- An application for employment - To provide us with company information for opening a Trade Account
- For providing feedback - To make an enquiry for a quotation
- To make a purchase - The information gathered in these databases of information requests is collected on a voluntary basis. Personally identifying information you choose to post in the databases is not saved online and will therefore not be accessible to anyone on the internet.

We do not sell any personally identifying information to outside organisations or groups.

11. SECURITY

We will always hold your information securely. To prevent unauthorised disclosure or access to your information, we have implemented strong physical and electronic security safeguards where reasonably possible. We also follow stringent procedures to ensure we work with all personal data in line with the Data Protection Act 2018.

12. CONFIDENTIALITY

Throughout the site, visitors are given an opportunity to provide us with feedback. When you provide us with feedback, we will not share your name with others. We will only use the information provided by you in order to respond to your feedback and improve our business operations.

We do not share personal information with companies, organizations and individuals outside of our company unless one of the following circumstances applies:

12.1 With Your Consent

We will share personal information with companies, organisations or individuals outside of Wasteology when we have your consent to do so. We require opt-in for sharing or any sensitive information.

12.2 For External Processing

We provide personal information to our affiliates or other trusted businesses or persons to process it for us, based on our instructions and in compliance with our Privacy Policy and any other appropriate confidentiality and security measures.

12.3 For Legal Reasons

We will share personal information with companies, or organisations or individuals outside of RTS Waste if we have a good faith belief that access, use, preservation or disclosure of information is reasonably necessary to:

- Meet any applicable law, regulation, legal process or enforceable government request
- Enforce applicable Terms and Conditions, including investigation of potential violations
- Detect, prevent, or otherwise address fraud, security or technical issues
- Protect against harm to the rights, property or safety of Wasteology, our users or the public as required or permitted by law.

ACCESS TO YOUR OWN INFORMATION

13. CONTACT INFORMATION

If you wish to request access to information, removal of your information, or have any questions about our Privacy Policy, please contact Adam Russell at RTS Waste head Office at hr@rtswaste.co.uk

14. VERIFICATION OF YOUR INFORMATION

When we receive any request to access, edit or delete personal identifiable information we shall fist take reasonable steps to verify your identity before granting you access or otherwise taking action. This is important to safeguard your information.

15. USE OF SITE BY CHILDREN

We do not sell products or provide services for purchase by children, nor do we market to children. If you are under 18, you may use our website only with consent from a parent or guardian.

16. RETENTION PERIOD FOR PERSONAL DATA

Except as otherwise mentioned in this privacy notice, we keep your personal information only for as long as required by us:

- to provide you with the services you have requested;
- to comply with other law, including for the period demanded by our tax authorities;
- to support a claim or defence in court.

17. COMPLIANCE WITH THE LAW

Our privacy policy has been compiled so as to comply with the law of every country or legal jurisdiction in which we aim to do business. If you think it fails to satisfy the law of your jurisdiction, we should like to hear from you.

However, ultimately it is your choice as to whether you wish to use our website.

18. REVIEW OF THIS PRIVACY POLICY

We may update this privacy notice from time to time as necessary. The terms that apply to you are those posted here on our website on the day you use our website. We advise you to print a copy for your records.

If you have any question regarding our privacy policy, please contact us.

19. REVIEW

This policy statement will be reviewed annually.

Signed: Date: 05.01.2026

Position: Managing Director